



For Immediate Release:

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Guardian Credit Union hit by ATM Skimming Device at West Milwaukee Location

West Milwaukee, WI — [December 21, 2015] Guardian Credit Union (GCU) was hit by a skimming device on one of its ATMs. The Guardian Credit Union ATM located at 4501 W. Greenfield Ave had a skimmer placed on the device from Friday, December 4th through Sunday, December 6th.

Guardian Credit Union was contacted by the West Allis Police Department over the weekend regarding potential debit card fraud involving some of our members. After a thorough investigation it was determined that fraudulent activity affected around 200 Guardian ATM/debit cardholders. The cards have since been closed for protection and all fraudulent charges have been refunded. The affected members are in the process of being notified and reissued new cards.

While Guardian Credit Union is actively taking all the steps to help prevent this type of activity from happening in the future, we encourage our members to follow these tips when using any ATM.

- Use your free hand to cover the keypad as you enter your PIN. The PIN is needed to allow future use of any card information that is gained through the reader.
- Watch for unusual marks, scratches or different color on any card reader, especially ones you are not familiar with, including card readers on pay-at-the pump gas stations as well as ATMs.
- Inspect the ATM itself, touching the card reader especially. Skimming equipment is often loosely attached for easy removal. If it's loose or comes off, you have likely discovered a card reader.
- If you think the ATM may have a skimmer on it, report it to the financial institution/ATM owner or call law enforcement.

We apologize for any inconvenience this may have caused and share our members' feelings of violation and anger regarding this fraud.

Guardian Credit Union is a not-for-profit, member-owned, financial cooperative open to anyone living or working in Milwaukee, Waukesha, Racine, Kenosha, Ozaukee, Walworth, and Washington counties. Family of credit union members are also eligible for membership, regardless of where they live. For more information on Guardian Credit Union membership, please contact the member service line at 414.546.7450 or visit guardiancu.org.